



The Adelphia network is strong.

We're repairing the buildings that protect our equipment.

We're fixing the nodes that support our communities.

We're hanging wires that distribute signals to our neighborhoods.

And, we're replacing spans of cable that feed our homes.

But, when all's said and done, the Adelphia network is not just the cable, the fiber and the steel.

The Adelphia network is about so much more...

It is about the people.

We are the same people who attend local board meetings and who volunteer in our children's schools. We are local philanthropists.

We support our local fire stations, ambulance corps., and emergency medical facilities.

And, we are friends supporting neighborhood efforts as our communities emerge from the devastating effects of Hurricane Frances.

We are the people waiting patiently next to you on lines at the gas stations.

We've all been running on peanut butter and crackers.

So when you hear 'the Adelphia network is strong' look to us as your neighbor.

Adelphia Technicians have been working around the clock since Hurricane Frances decided to pay us a visit and we continue to work diligently to restore cable television and high speed internet service as quickly as we can, and as power is restored throughout affected areas.

Adelphia Customer Service Teams are working to answer calls as quickly as possible while we get back to full staff, and we look forward to getting timely information to you about your service.

We are your neighbors.

And **this community of neighbors** remains strong.

We thank you for your patience and understanding as we recover, together.

Adelphia